

## Cost Avoidance Based on Nurse Recommendation for Lower Level of Care

Contract: Oregon Health Plan Care Coordination

From: 2/1/2016 To: 2/29/2016

Service Date	Service Number	Clinical Guideline Used based on Caller's Symptoms	Caller's Original Inclination for Care	Nurse's Recommendation for Care	Cost Avoidance
<b>Oregon Health Plan Care Coordination</b>					
02/01/2016	12377468	Eye: Other Problems	<None Recorded>	Provide Home/Self Care	\$0.00
02/01/2016	12377500	Face Pain or Swelling	Would have treated at home	See Provider Immediately	\$0.00
02/01/2016	12377661	Eye - Pus Or Discharge (Pediatric)	Called/Gone to MD or Dentist	Provide Home/Self Care	\$85.00
02/01/2016	12377948	Numbness or Tingling	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/01/2016	12379281	Head Injury	Would have treated at home	Provide Home/Self Care	\$0.00
02/01/2016	12381259	Hip Non-Injury	Would have treated at home	See Provider within 24 hours	\$0.00
02/01/2016	12381457	CC 911 Call	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/02/2016	12383881	Nausea or Vomiting	Called/Gone to MD or Dentist	Provide Home/Self Care	\$85.00
02/02/2016	12384762	Breathing Problems	Called/Gone to MD or Dentist	See Provider within 4 hours	\$0.00
02/03/2016	12389236	Gastrointestinal Bleeding	Would have gone to the ED	See Provider within 4 hours	\$0.00
02/03/2016	12390758	Depression	Would have treated at home	See Provider within 24 hours	\$0.00

Cost Assumptions:

Emergency Room Visit: **\$650.00**

Urgent Care Visit: **\$250.00**

Medical/Dental Visit: **\$85.00**

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02/04/2016	12394614	NO TRIAGE SERVICES PROVIDED	No Service Provided	No Services Provided	\$0.00
02/04/2016	12396042	Arm Injury	Would have treated at home	See Provider within 24 hours	\$0.00
02/04/2016	12396477	NO TRIAGE SERVICES PROVIDED	No Service Provided	No Services Provided	\$0.00
02/04/2016	12397305	CC 911 Call	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/04/2016	12397483	CareNet Health Information Only	Health Information Call	Provide Information or Advice Only	\$0.00
02/06/2016	12405479	Cold Sores	Would have treated at home	See Provider within 4 hours	\$0.00
02/06/2016	12406331	Medication Question Call (Pediatric)	Health Information Call	Provide Information or Advice Only	\$0.00
02/06/2016	12406914	Knee Non-Injury	Would have treated at home	See ED Immediately	\$0.00
02/07/2016	12409285	Back Symptoms	Would have treated at home	Provide Home/Self Care	\$0.00
02/07/2016	12410455	Wrist Non-Injury	Would have gone to UCC	See Provider within 24 hours	\$165.00
02/07/2016	12412623	CC 911 Call	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/07/2016	12413840	CC 911 Call	No Service Provided	Activate EMS 911	\$0.00

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02/07/2016	12413930	CC 911 Call	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/08/2016	12416026	Abdominal Pain	Called/Gone to MD or Dentist	See Provider within 24 hours	\$0.00
02/08/2016	12416354	CareNet Health Information Only	Health Information Call	Provide Information or Advice Only	\$0.00
02/08/2016	12417145	Diabetes: Respiratory Problems	Called/Gone to MD or Dentist	See ED Immediately	\$0.00
02/08/2016	12418730	Head Injury	Called/Gone to MD or Dentist	See ED Immediately	\$0.00
02/08/2016	12419295	CC 911 Call	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/08/2016	12419356	Abdominal Pain	Would have treated at home	See ED Immediately	\$0.00
02/08/2016	12419890	Abdominal Pain	Would have treated at home	Provide Home/Self Care	\$0.00
02/09/2016	12422097	Dizziness or Vertigo	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/09/2016	12422451	Head Injury	Would have gone to the ED	Activate EMS 911	\$0.00
02/09/2016	12424808	CareNet Health Information Only	Health Information Call	Provide Information or Advice Only	\$0.00
02/09/2016	12425105	Allergic Reaction, Severe	Would have treated at home	Call Provider within 4 Hours	\$0.00

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02/09/2016	12425474	Knee Injury	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/09/2016	12425597	Headache	Would have treated at home	See ED Immediately	\$0.00
02/10/2016	12427280	Croup (Pediatric)	Would have gone to UCC	See Provider within 24 hours	\$165.00
02/10/2016	12428187	Shoulder Non-Injury	Called/Gone to MD or Dentist	See Provider within 24 hours	\$0.00
02/10/2016	12428563	Ear: Hearing Change	Called/Gone to MD or Dentist	See Provider within 72 Hours	\$0.00
02/10/2016	12428824	NO TRIAGE SERVICES PROVIDED	No Service Provided	No Services Provided	\$0.00
02/10/2016	12430613	Depression	Called/Gone to MD or Dentist	See Provider within 24 hours	\$0.00
02/11/2016	12431732	Abdominal Pain	Called/Gone to MD or Dentist	See ED Immediately	\$0.00
02/11/2016	12432992	Lice Infestation or Exposure	Would have treated at home	Provide Home/Self Care	\$0.00
02/11/2016	12436007	CC 911 Call	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/11/2016	12436191	CC 911 Call	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/11/2016	12436308	CareNet Health Information Only	Health Information Call	Provide Information or Advice Only	\$0.00

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02/12/2016	12439863	Shoulder Non-Injury	Called/Gone to MD or Dentist	See Provider within 4 hours	\$0.00
02/12/2016	12441853	NO TRIAGE SERVICES PROVIDED	No Service Provided	No Services Provided	\$0.00
02/12/2016	12442024	CC 911 Call	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/13/2016	12444860	Ear: Symptoms	Called/Gone to MD or Dentist	See Provider within 24 hours	\$0.00
02/13/2016	12445533	Abdominal Pain	Would have treated at home	See ED Immediately	\$0.00
02/13/2016	12445891	Scrotum Swelling Or Pain (Pediatric)	Called/Gone to MD or Dentist	See ED Immediately	\$0.00
02/13/2016	12446655	CareNet Health Information Only	Health Information Call	Provide Information or Advice Only	\$0.00
02/13/2016	12447597	CareNet Health Information Only	Health Information Call	Provide Information or Advice Only	\$0.00
02/14/2016	12451007	Pregnancy: Preterm Labor, 20 to 37 Weeks	Called/Gone to MD or Dentist	Call Provider Immediately	\$0.00
02/14/2016	12451484	Foot Non-Injury	Would have treated at home	See Provider within 4 hours	\$0.00
02/14/2016	12452878	Pregnancy: Preterm Labor, 20 to 37 Weeks	Would have gone to the ED	Call Provider Immediately	\$0.00
02/15/2016	12453308	Poisoning	Would have treated at home	Call Poison Center Immediately	\$0.00

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02/15/2016	12455461	Rash	Would have gone to the ED	See Provider within 24 hours	\$565.00
02/15/2016	12459007	CC 911 Call	No Service Provided	Activate EMS 911	\$0.00
02/16/2016	12459779	CareNet Health Information Only	Health Information Call	Provide Information or Advice Only	\$0.00
02/16/2016	12462263	Diaper Rash (Pediatric)	Would have gone to UCC	See Provider within 24 hours	\$165.00
02/16/2016	12464948	Pregnancy: Spontaneous Termination, Less Than 20 Weeks	Would have gone to the ED	See Provider within 4 hours	\$0.00
02/17/2016	12465308	Pregnancy: Preterm Labor, 20 to 37 Weeks	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/17/2016	12466742	Chest Pain	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/17/2016	12466779	CC 911 Call	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/17/2016	12468714	Foot Injury	Would have treated at home	See Provider within 24 hours	\$0.00
02/17/2016	12470372	Diabetes: Gastrointestinal Problems	Would have treated at home	See Provider within 24 hours	\$0.00
02/18/2016	12470954	Breathing Difficulty Severe (Pediatric)	Would have gone to the ED	See ED Immediately	\$0.00
02/18/2016	12472265	Abdominal Pain	Would have gone to the ED	See ED Immediately	\$0.00

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02/19/2016	12476267	Ear Infection Follow-up Call (Pediatric)	Would have gone to UCC	See Provider within 24 hours	\$165.00
02/19/2016	12477810	CC 911 Call	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/19/2016	12479988	Constipation	Would have treated at home	See Provider within 2 Weeks	\$0.00
02/20/2016	12481501	CC 911 Call	No Service Provided	Activate EMS 911	\$0.00
02/20/2016	12481531	Cough (Pediatric)	Would have treated at home	Provide Home/Self Care	\$0.00
02/21/2016	12489230	Flank Pain	Would have treated at home	See ED Immediately	\$0.00
02/21/2016	12490566	Urinary Symptoms - Female	<None Recorded>	See Provider within 8 Hours	\$0.00
02/21/2016	12490811	Rash or Redness - Widespread (Pediatric)	Would have gone to UCC	See Provider within 72 Hours	\$165.00
02/21/2016	12491796	Muscle Pain	Would have treated at home	See Provider within 24 hours	\$0.00
02/21/2016	12492800	Chest Injury	Would have gone to the ED	See ED Immediately	\$0.00
02/22/2016	12493273	Hand Non-Injury	Called/Gone to MD or Dentist	See Provider within 4 hours	\$0.00
02/22/2016	12495160	CareNet Health Information Only	Health Information Call	Provide Information or Advice Only	\$0.00

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02/24/2016	12506715	CareNet Health Information Only	Health Information Call	Provide Information or Advice Only	\$0.00
02/24/2016	12509196	Flank Pain	Would have gone to UCC	See Provider within 24 hours	\$165.00
02/25/2016	12510132	CC 911 Call	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/25/2016	12513888	Headache	Would have gone to the ED	See Provider within 24 hours	\$565.00
02/25/2016	12514577	Neurological Deficits	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/25/2016	12514948	Eye: Infection or Irritation	Would have gone to UCC	See Provider within 24 hours	\$165.00
02/25/2016	12515037	Abdominal Distention	Would have treated at home	Provide Home/Self Care	\$0.00
02/25/2016	12515076	Flank Pain	Would have treated at home	See Provider within 4 hours	\$0.00
02/26/2016	12515543	CareNet Health Information Only	Health Information Call	Provide Information or Advice Only	\$0.00
02/26/2016	12516869	Chest Pain	Would have treated at home	See Provider within 72 Hours	\$0.00
02/26/2016	12517765	Flank Pain	Called/Gone to MD or Dentist	See Provider within 4 hours	\$0.00
02/26/2016	12520291	Blood Pressure Control Problems	911 Situation - Do not Ask	Activate EMS 911	\$0.00

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02/27/2016	12520870	Poisoning (Pediatric)	Would have treated at home	Call Poison Center Immediately	\$0.00
02/27/2016	12523225	Neurological Deficits	911 Situation - Do not Ask	Activate EMS 911	\$0.00
02/27/2016	12523432	Fainting	Called/Gone to MD or Dentist	See Provider within 4 hours	\$0.00
02/28/2016	12527317	Bloody Urine	Would have gone to the ED	See Provider within 4 hours	\$0.00
02/28/2016	12529134	Flu-Like Symptoms	Would have treated at home	Call Provider within 4 Hours	\$0.00
02/28/2016	12530575	Back Symptoms	911 Situation - Do not Ask	See ED Immediately	\$0.00
02/29/2016	12535158	NO TRIAGE SERVICES PROVIDED	No Service Provided	No Services Provided	\$0.00
02/29/2016	12536091	Headache (Pediatric)	Called/Gone to MD or Dentist	See Provider within 72 Hours	\$0.00
02/29/2016	12536668	CC 911 Call	No Service Provided	Activate EMS 911	\$0.00
02/29/2016	12537666	CC 911 Call	No Service Provided	Activate EMS 911	\$0.00
02/29/2016	12538113	Eye - Pus Or Discharge (Pediatric)	Would have treated at home	Call Provider within 24 Hours	\$0.00
<b>Total For Contract : Oregon Health Plan Care Coordination</b>			<b>106</b>	<b>Total Cost Avoidance For Contract:</b>	<b>\$2,455.00</b>

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Service Date	Service Number	Clinical Guideline Used based on Caller's Symptoms	Caller's Original Inclination for Care	Nurse's Recommendation for Care	Cost Avoidance
		Total Triaged Calls:	106	Total Cost Avoidance:	\$2,455.00

Cost Assumptions:

Emergency Room Visit: **\$650.00**

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Medical/Dental Visit: **\$85.00**